STRATEGIC MANAGEMENT PLAN (2024 – 2028) - CENTRE FOR QUALITY ASSURANCE - SABARAGAMUWA UNIVERSITY OF SRI LANKA

CENTRE FOR QUALITY ASSURANCE

Sabaragamuwa University of Sri Lanka

ACKNOWLEDGEMENT

Preparation of the Strategic Plan for Centre for Quality Assurance of Sabaragamuwa University of Sri Lanka was a teamwork guided by the Vice Chancellor of the University. It is a great harvest of the university as a result of the commitment and enthusiasm of several members of the SUSL family. The contribution, valuable suggestions, encouragement of the members towards the successful completion of this document is immensely acknowledged. I would like to appreciate the following great pillars behind every success in Quality Assurance activities at the University.

Vice Chancellor, Professor M. Sunil Shantha, for his generous support, encouragement and advice in enhancing the Quality aspects of SUSL.

All the Members of the Senate Standing Committee of QA (SSC QA) for their guidance and support.

Members of the committee for developing the Strategic Management Plan for CQA, SUSL for their support.

Further the help of Prof. H.S.R. Rosairo, Chairman of the Strategic Management Planning Committee, SUSL, is much appreciated.

Thank you very much.

Prof. H.A.D. Ruwandeepika
Director, Centre for Quality Assurance,
Sabaragamuwa University of Sri Lanka

This has been approved at the 284th Senate held in April 2024 and 308th Council held in July 2024.

LIST OF ABBREVIATIONS

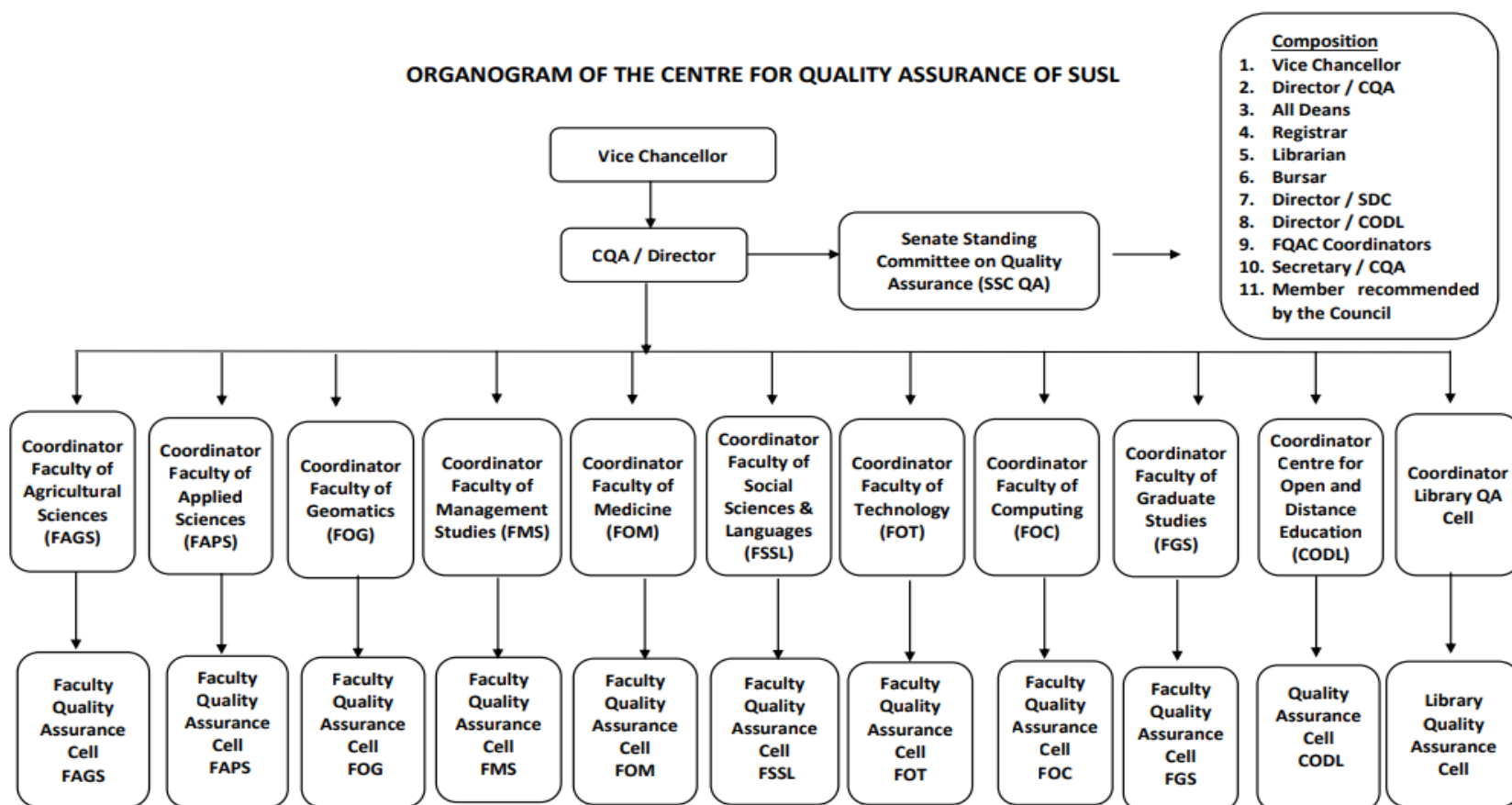|	
CCS	Centre for Computer Studies
CODL	Centre for Open and Distance Learning
CQA	Centre for Quality Assurance
DCC	Department Curriculum Committee
FCC	Faculty Curriculum Committee
FGS	Faculty of Graduate Studies
FQACs	Faculty Quality Assurance Cells
IR	Institutional Review
PR	Programme Review
QA	Quality Assurance
OBE	Outcome Based Education
SAR	Senior Assistant Registrar
SBS	Subject Benchmark Statement
SCL	Student Centered Learning
SDC	Staff Development Centre
SER	Self-Evaluation Report
SLQF	Sri Lanka Qualification Framework
SMP	Strategic Management Plan
SOP	Standard Operating Procedures
SSCQA	Senate Standing Committee on Quality Assurance
SWSS	Student Welfare and Supportive Services
SUSL	Sabaragamuwa University of Sri Lanka
TOR	Terms of Reference
UCEC	University Curriculum Evaluation Committee
VC	Vice Chancellor

TABLE OF CONTENTS

1. INTRODUCTION

A committee has been appointed by the Vice Chancellor to develop this strategic plan (2024-2028) for CQA as per the suggestions made by the Director, CQA at the 50th Senate Standing Committee on Quality Assurance (SSC QA), SUSL. This document has been developed as a roadmap of enhancing the quality of the Sabaragamuwa University of Sri Lanka.

This has been developed targeting five goals with several objectives, strategies and actions. Various actions were suggested to be done during the period of five years i.e. 2024- 2028. This was prepared referring to the University Strategic Management Plan (2024-2028), Action plan prepared as a follow-up of Institutional Review and also in line with the Commission Circular 09/2019 issued on 7th October 2019.

This Strategic Plan was submitted to SSC-QA, and it was shared with all the members to gather suggestions. This Strategic Plan was approved by the Senate and subsequently the Council. This will be implemented, monitored on a regular basis (annually) and identify the successes and further needs to be addressed. Based on the outcome of each year, a comprehensive report will be submitted by the Director, CQA to the SSC-QA and to the Senate to warrant the continuous monitoring.

2. ORGANOGRAM OF THE CQA, SUSL

ORGANOGRAM OF THE CENTRE FOR QUALITY ASSURANCE OF SUSL

Composition
1. Vice Chancellor
2. Director / CQA
3. All Deans
4. Registrar
5. Librarian
6. Bursar
7. Director / SDC
8. Director / CODL
9. FQAC Coordinators
10. Secretary / CQA
11. Member recommended by the Council

Vice Chancellor

CQA / Director → Senate Standing Committee on Quality Assurance (SSC QA) →

- Coordinator Faculty of Agricultural Sciences (FAGS)
- Coordinator Faculty of Applied Sciences (FAPS)
- Coordinator Faculty of Geomatics (FOG)
- Coordinator Faculty of Management Studies (FMS)
- Coordinator Faculty of Medicine (FOM)
- Coordinator Faculty of Social Sciences & Languages (FSSL)
- Coordinator Faculty of Technology (FOT)
- Coordinator Faculty of Computing (FOC)
- Coordinator Faculty of Graduate Studies (FGS)
- Coordinator Centre for Open and Distance Education (CODL)
- Coordinator Library QA Cell

- Faculty Quality Assurance Cell FAGS
- Faculty Quality Assurance Cell FAPS
- Faculty Quality Assurance Cell FOG
- Faculty Quality Assurance Cell FMS
- Faculty Quality Assurance Cell FOM
- Faculty Quality Assurance Cell FSSL
- Faculty Quality Assurance Cell FOT
- Faculty Quality Assurance Cell FOC
- Faculty Quality Assurance Cell FGS
- Quality Assurance Cell CODL
- Library Quality Assurance Cell

3. STRATEGIC DIRECTIONS OF THE CENTRE FOR QUALITY ASSURANCE (CQA), SUSL

VISION

Centre for Quality Assurance of Sabaragamuwa University of Sri Lanka Looks up to achieve excellence in undergraduate and postgraduate degree programmes to strengthen the ranking at national and Global scale.

MISSION

Create and activate a concrete quality assurance system in all the components of the higher education system in Sabaragamuwa University of Sri Lanka and sustain the process of continuous improvements for all teaching, learning and student support axes and institutional development, based on local and international academic standards, compatible with the mission and vision of the University and consequently, achieve overall satisfaction and harmony with the requirements of stakeholders qualifying the University to be nationally accredited.

VALUES

Excellence in teaching, learning and assessment

Transparency and integrity

Accountability

Consistency

Equity

Academic freedom

Professionalism

4. STRATEGIC MANAGEMENT PLAN, CQA– GOALS

GOAL 1:

TO ACHIEVE EXCELLENCE IN QUALITY OF TEACHING, LEARNING, AND ASSESSMENT

GOAL 2:

TO CONTRIBUTE FOR THE IMPROVEMENT OF HUMAN CAPITAL

GOAL 3:

TO INCULCATE QUALITY ENHANCEMENT PRACTICES

GOAL4:

TO DEVELOP AND MAINTAIN FAVORABLE PUBLIC PERCEPTION OF THE UNIVERSITY

GOAL 5:

TO FACILITATE THE STRENGTHENING OF GOVERNANCE AND ADMINISTRATIVE SYSTEM

5. STRATEGIC MANAGEMENT PLAN, CQA - AT A GLANCE

Goals		Objectives	Strategies
GOAL 1:	**TO ACHIEVE EXCELLENCE IN QUALITY OF TEACHING, LEARNING, AND ASSESSMENT**	**Objectives 1.1** To facilitate the continuous improvement of the quality and relevance of academic programs	Strategy 1.1.1. Facilitate continuous quality improvement of the study programs
			Strategy 1.1.2 Set up a mechanism to systematically review existing academic programs and develop new programs
			Strategy 1.1.3 Facilitate the reviewing of existing academic programs and develop new programs in line with SLQF guidelines and SBSs
			Strategy 1.1.4. Formulate policies and procedures for assuring the effective teaching, learning and assessment mechanisms
		Objectives 1.2 Establishing a proper monitoring system for teaching, learning and assessment mechanism	Strategy 1.2.1 facilitating the FQA cells to establish a proper monitoring mechanism
		Objectives 1.3. To develop conducive	Strategy 1.3.1 Strengthening the student

		environment for teaching and learning	support services & welfare
GOAL 2:	**TO CONTRIBUTE FOR THE IMPROVEMENT OF HUMAN CAPITAL**	**Objective 2.1 Strengthen Human Resources**	Strategy 2.1.1 : Effective Human Resources Planning and Development
			Strategy 2.1.2: Facilitate professional development of staff members
GOAL 3:	**TO INCULCATE QUALITY ENHANCEMENT PRACTICES**	**Objective 3.1** Internalizing the best practices	**Strategy 3.1.1** Development of best practices and implementing best practices throughout the University
GOAL4:	**TO DEVELOP AND MAINTAIN FAVORABLE PUBLIC PERCEPTION OF THE UNIVERSITY**	**Objective 4.1** Develop and maintain favorable public perception of the university, through improving quality of education based on consistent practice of quality assurance procedures	**Strategy 4.1.1.** Institutionalize a culture of quality assurance in accordance with national guidelines and international practices and ensure that the university procedures are aligned with UGC guidelines and national requirements
GOAL 5:	**TO FACILITATE THE STRENGTHENING OF GOVERNANCE AND ADMINISTRATIVE SYSTEM**	**Objective 5.1.** Liaise with the governing practices	**Strategy 5.1.1.** Supporting the governance processes
		Objective 5.2 To strengthen the policy formulation process in the university	**Strategy 5.2.1** Streamline the policy formulation process

6. STRATEGIC DIRECTIONS -CQA

GOAL 1: TO ACHIEVE EXCELLENCE IN QUALITY OF TEACHING, LEARNING AND ASSESSMENT IN UNDERGRADUATE AND POSTGRADUATE PROGRAMMES

Objectives 1.1. To facilitate the continuous improvement of the quality and relevance of academic programs

Strategy 1.1.1. Facilitate continuous quality improvement of the study programs

Action Number	Activity	KPI	Time Frame					Responsibility	Mapping with SMP, SUSL
			2024	2025	2026	2027	2028		
1	Organizing and conducting Quality Assurance Programs (including workshops for improving the teaching, learning and assessments) and trainings on QA processes (internal and external)	No of capacity building activities / workshops/ awareness programme conducted by CQA and FQACs	20	20	20	20	20	CQA, SSCQA, FQACs	Goal 1 Objective, 1.1, 1.2, 1.3
	Ensuring the compliances of Programme with SLQF and SBS	Reports on compliance	Continuous					Curriculum committees and Deans	Goal 1 Objective, 1.1

Strategy 1.1.2. Set up a mechanism to systematically review existing academic programs and develop new programs

Action Number	Activity	KPI	Time Frame					Responsibility	Mapping with SMP, SUSL
			2024	2025	2026	2027	2028		
1	Implementation of Policies and procedures for Curriculum design and revision	% of academic programmes implementing the Policies and procedures for Curriculum design and revision	25%	35%	45%	60%	100%	Curriculum committees and Deans	Goal 1 Objective 1.1
2	Regular monitoring and reviewing of academic programmes by the curriculum committees	Number of meetings of curriculum committees /number of activities (Department curriculum Committees and Faculty Curriculum Committees)	18	18	18	18	18	Curriculum committees and Deans	Goal 1 Objective 1.1

Strategy 1.1.3. Facilitate the reviewing of existing academic programs and develop new programs in line with SLQF guidelines and SBSs

Action Number	Activity	KPI	Time Frame					Responsibility	Mapping with SMP, SUSL
			2024	2025	2026	2027	2028		
1	Facilitate the periodic review of existing programs in line with SLQF guideline and SBS, OBE and SCL	Programs revised	Continuous (as different faculties do the revisions for their programmes)					Deans & Curriculum committees	Goal 1 Objective 1.1
2	Facilitate the designing and Development of Academic programs adopting SLQF , SBS ,OBE and SCL	Programs designed and developed	Continuous (as different faculties do the revisions for their programmes)					Deans & Curriculum committees	Goal 1 Objective 1.1

Strategy 1.1.4. Development of policies and procedures for assuring the effective teaching, learning and assessment mechanisms

Action Number	Activity	KPI	Time Frame					Responsibility	Mapping with SMP, SUSL
			2024	2025	2026	2027	2028		
02	Mechanism to enhance the quality of programmes (teaching, learning and assessments)	Feedback analysis on teaching and learning (student feedback, peer review). Reporting outcome of feedback analysis to relevant parties Improvement of Programme delivery based on the reports.	continuous					FQ Cells/ CQA/ Deans	Goal 1 Objective 1.1, 1.2, 1.3
03	Development of Manual / examination policy for examination procedures for effective assessment	Approved manual for examination procedures	√					SAR/ Examination, SSCQA, Deans	Goal 1 Objective 1.1, 1.2
04	Development / amendments of by-laws, rules and regulations on examination matter	Examination By Laws, rules and regulation	√					SAR/ Examination, Deans	Goal 1 Objective 1.1, 1.2
05	Performance appraisal mechanism for teaching	Performance appraisals at Faculty level and University level	continuous					Deans	Goal 3 Objective 3.3

Objectives 1.2. Establishing a proper monitoring system for teaching, learning and assessment mechanism

Strategy 1.2.1 Establishment and implementation of monitoring mechanisms

Action Number	Activity	KPI	Time Frame					Responsibility	Mapping with SMP, SUSL
			2024	2025	2026	2027	2028		
01	Implementation of the ICT Policy throughout the university, Alternative Assessment Policy, Fallback and Early Exit Policy	Implementation of the policy	continuous					Deans	Goal 1 Objective 1.1, 1.2, 1.3 Goal 3 Objective 3.4
02	Establishment of mechanism to monitor student satisfaction, student feedback on teaching learning, peer evaluation	Faculty level establishment of student satisfaction survey	continuous					FQACs	Goal 1 Objective 1.1, 1.2, 1.3
		Faculty level establishment of student feedback mechanism	continuous					FQACs	
		Faculty level establishment of peer evaluation mechanism	continuous					FQACs	
03	Ensure the implementation of appropriate monitoring mechanisms for student satisfaction, student feedback on teaching learning, peer evaluation	Faculty level implementation and monitoring of student satisfaction	continuous					FQACs	Goal 1 Objective 1.1, 1.2
		Faculty level	continuous					FQACs	Goal 1

Action Number	Activity	KPI	Time Frame					Responsibility	Mapping with SMP, SUSL
			2024	2025	2026	2027	2028		
		implementation and monitoring of student feedback							Objective 1.1, 1.2
		Faculty level implementation and of peer evaluation	continuous					FQACs	
04	Ensure the practice of academic accountability	Reports of academic accountability	continuous					Deans	Goal 1 Objective 1.1, 1.2
05	Monitoring the use of library facility and E learning facility for better teaching and learning mechanism	Usage reports / records	continuous					Director CCS /librarian	Goal 1 Objective 1.1, 1.2
06	Monitoring of retention of students, progression	Reports on tracer studies	continuous					Deans / FQACs	Goal 1 Objective 1.1, 1.2
07	Monitoring the completion of student assessments /examinations	Assessment reports/ release of assessments / examination results	continuous					Deans/ FQACs	Goal 1 Objective 1.1, 1.2
08	Effective functioning of Faculty QA cells	Facilitating/ convening the FQA activities and	continuous					SSCQA	

Action Number	Activity	KPI	Time Frame					Responsibility	Mapping with SMP, SUSL
			2024	2025	2026	2027	2028		
		meetings (reports on QA activities)							
09	Ensuring the web sites of CQA and FQACs are updated	Updated web sites	continuous					CQA and FQACs	

Objectives 1.3. To develop conducive environment for teaching and learning

Strategy 1.3.1. Involvement in strengthening the student support services & welfare

Action Number	Activity	KPI	Time Frame					Responsibility	Mapping with SMP, SUSL
			2024	2025	2026	2027	2028		
01	Implementation of Policy on Student welfare and student support services, policy on student satisfaction survey (annual)	Providing student supportive services	continuous					Director SWSS, FQAC, Deans	Goal 1 Objective 1.3
02	Facilitating the Implementation of an effective mechanism to handle student complaints and grievances	Redressal of grievances, feedback from students on redressal of grievances	continuous					Relevant Faculties (Deans/ Heads/ Director-SWSS Councilors, etc)	Goal 1 Objective 1.3
03	Conduct student satisfaction survey periodically (annual)	Annual Student Satisfaction Surveys	continuous					FQAC	Goal 1 Objective 1.3
04	Disseminating the findings of the student satisfaction surveys to relevant authorities for necessary attention (annually)	Reports based on the Student Satisfaction Surveys	continuous					SSCQA /CQA	Goal 1 Objective 1.3

GOAL 2: TO CONTRIBUTE FOR THE IMPROVEMENT OF HUMAN CAPITAL

Objective 2.1. Strengthen Human Resources

Strategy 2.1.1.: Effective Human Resources Planning and Development

Action Number	Activity	KPI	Time Frame					Responsibility	Mapping with SMP, SUSL
			2024	2025	2026	2027	2028		
01	Develop a comprehensive human resource management policy	Policy framework on Human Resource Management, SUSL		√				CQA/SDC	Goal 3, Objective 3.2,.3.3, 3.4
02	Conduct Employee satisfaction survey periodically (annual)	Annual student satisfaction surveys	continuous					Deans / Registrar/CQA	Goal 3, Objective 3.2
03	Disseminating the findings to relevant authorities for necessary attention (annually)	Reports based on the student satisfaction surveys	continuous					Registrar/CQA	Goal 3, Objective 3.2

Strategy 2.1.2. Facilitate professional development of staff members

Action Number	Activity	KPI	Time Frame					Responsibility	Mapping with SMP, SUSL
			2024	2025	2026	2027	2028		
01	Facilitating the Implementation of an effective mechanism to handle staff grievances	Redressal of grievances	continuous					VC, Deans, Registrar	Goal 3, Objective 3.2
02	Implementing policy on Exit Interviews and survey	Conducting exit interviews	continuous					Registrar, CQA	Goal 3, Objective 3.2
03	Disseminating the findings of exit interview to relevant authorities for necessary attention	Reports based on exit interviews	continuous					CQA	Goal 3, Objective 3.2
04	Develop a Counseling Mechanism for staff members	developed Counseling Mechanism	continuous					SSCQA	Goal 3, Objective 3.2

GOAL 3: TO INCULCATE QUALITY ENHANCEMENT PRACTICES

Objective 3.1. Internalizing the best practices

Strategy 3.1.1. Development of best practices and implementing the best practices throughout the University

Action Number	Activity	KPI	Time Frame					Responsibility	Mapping with SMP, SUSL
			2024	2025	2026	2027	2028		
01	Identifying the type of best practices to be developed	Identified Best Practices	continuous					CQA	Goal 1 Objective 1.1
02	Development of best practices and develop mechanisms to implement them	Developed Best Practices	continuous					CQA	Goal 1 Objective 1.1
03	Awareness on best practices and implementation of them through workshops, seminars, development of manuals and other appropriate capacity building activities	Awareness programmes (seminars, workshops, meetings, Manuals, leaflets, booklets, audios, videos for awareness process)	continuous					CQA	Goal 1 Objective 1.1
04	Reporting activities of CQA and FQACs to the Senate and to the Council	Quarterly reports of the activities done by CQA and FQACs	continuous					CQA	Goal 1 Objective 1.1
05	Reporting of QA activities at the UGC standing committee	Quarterly reports of the activities done by CQA and FQACs	continuous					CQA	Goal 1 Objective 1.1
06	Annual reporting of QA activities to QAC, UGC	Annual report of QA activities of the	continuous					CQA	Goal 1 Objective 1.1

Action Number	Activity	KPI	Time Frame					Responsibility	Mapping with SMP, SUSL
			2024	2025	2026	2027	2028		
		University							
07	Communicate all the notices of QA activities to the university community and to other universities	Sending all the communication to the university community	continuous					CQA	Goal 1 Objective 1.1
07	Facilitate and support SER preparation for programme review and Institutional review	Workshop for SER writing /awareness programme / motivational programme	continuous					CQA	Goal 1 Objective 1.1
08	Motivate and support academic staff to showcase best practices in QA	Seminar, workshop, Q uality D ay (event)	continuous					CQA	Goal 1 Objective 1.1
09	Assist manual preparation on QA aspects of Faculties	Manuals to enhance the quality aspects on academic programmes	continuous					CQA	Goal 1 Objective 1.1
10	Accessibility and availability of external, internal reviews including student surveys to all staff and stakeholders	Update the web on all kinds of reports that can be disclosed to staff and stakeholders	continuous					CQA	Goal 1 Objective 1.1

GOAL4: TO DEVELOP AND MAINTAIN FAVORABLE PUBLIC PERCEPTION OF THE UNIVERSITY

Objective 4.1. Develop and maintain favorable public perception of the university, through improving quality of education based on consistent practice of quality assurance procedures

Strategy 4.1.1. Institutionalize a culture of quality assurance in accordance with national guidelines and international practices and ensure that the university procedures are aligned with UGC guideline and national requirements

Action Number	Activity	KPI	Time Frame					Responsibility	Mapping with SMP, SUSL
			2024	2025	2026	2027	2028		
01	Support the university and programme offering entities within the university in preparation for external quality assurance assessments and accreditation requirement	Facilitate in external quality assurance assessments and accreditation process	continuous					CQA	Goal 1 Objective 1.1
02	Internal and external review processes of institute level and academic programmes level	Preparation for Institutional review	continuous					CQA	Goal 1 Objective 1.1
		Facilitating Programme review	continuous					CQA / FQACs	
03	Ensure the University procedures are aligned with UGC guidelines and national requirements	Programme approval according to the UGC guidelines	continuous					CQA	Goal 1 Objective 1.1
		Follow the national reference points (such as SLQF) in preparing	continuous					CQA/ FCC/ DCC/ FQACs	

Action Number	Activity	KPI	Time Frame					Responsibility	Mapping with SMP, SUSL
			2024	2025	2026	2027	2028		
		programmes (defining programme objectives, programme outcomes, graduate profile, course curricula)							

GOAL 5: TO FACILITATE THE STRENGTHENING OF GOVERNANCE AND ADMINISTRATIVE SYSTEM

Objective 5.1. Liaise with the governing practices

Strategy 5.1.1. Supporting the governance processes

Action Number	Activity	KPI	Time Frame					Responsibility	Mapping with SMP, SUSL
			2024	2025	2026	2027	2028		
01	Liaise with the Quality Assurance Council of the UGC and other external quality assurance agencies as well as relevant international agencies	Following the QAC guidelines in activities such as programme review, institutional review, programme approval, maintaining the accountability etc.	continuous					Deans/ registrar/ SSQA/CQA/ FQACs	Goal 1 Objective 1.1
02	Prepare annual activity plan and obtaining approval from relevant authorities	Preparing the annual activity plan	continuous					CQA/ FQACs	Goal 1 Objective 1.1
		Approval from Finance Committee, Senate and the Council	continuous					CQA	
03	Prepare the annual budget and obtaining approval from relevant authorities	Preparing the annual activity plan	continuous					CQA/SSCQA/FQACs	Goal 1 Objective 1.1
		Approval from Finance Committee, Senate and the Council	continuous					CQA/ SSCQA	
04	Preparing the action plans based on	Action plans follow-up on	continuous					Deans/	Goal 1

Action Number	Activity	KPI	Time Frame					Responsibility	Mapping with SMP, SUSL
			2024	2025	2026	2027	2028		
	the recommendations given at IR and PR	IR and PR						CQA/ FQACs	Objective 1.1
05	Addressing the recommendations made at the external reviews (Institutional reviews and Programme reviews) and implementing the actions for the recommendations	Implementation of actions through appointing committees and monitoring the activities	continuous					Deans/ CQA/ FQACs	Goal 1 Objective 1.1
	Encourage the adoption and practice of relevant Codes of Practices/Conduct/ Norms	Awareness on codes of practices/ Conduct/ norms	continuous					CQA	Goal 1 Objective 1.1
	Preparation of Strategic plan for 2029-2033	Appointing the Strategic Management Plan Committee for CQA					√	CQA/SS CQA	This will be commencing from mid of 2028
		Drafting the Strategic Management Plan					√		This will be completed before the end of 2028 and get the approval from Strategic Management Unit (SMU), SUSL, Senate and the council. Also the concurrence from QAC, SUSL

Objective 5.2. To strengthen the policy formulation process in the university

Strategy 5.2.1. Streamline the policy and plan formulation process

Action Number	Activity	KPI	Time Frame					Responsibility	Mapping with SMP, SUSL
			2024	2025	2026	2027	2028		
01	Monitor the compliance with the by-laws, commission circulars, internal circulars and guidelines formulated by UGC and the governing bodies of the university	Reports on policies, By – Laws, internal circulars in practiced	continuous					Deans/ Registrar/ CQA/ SSCQA/FQACs	Goal 1 Objective 1.1
02	Develop and review policies, By-Laws and standard operation procedures for governance and management of the CQA to deliver services efficiently	Developed policies, Bylaws, SOPs	continuous					Deans/ Registrar/ CQA/ SSCQA/FQACs	Goal 1 Objective 1.1
03	Revisit faculty and university policies and bylaws and revise them to suit changing requirements	Amended policies, Bylaws, SOPs	continuous					Deans/ Registrar/ CQA/SSCQA /FQACs	Goal 1 Objective 1.1

ANNEX 1

COMMITTEE FOR PREPARING STRATEGIC MANAGEMENT PLAN FOR CENTRE FOR QUALITY ASSURANCE, SUSL

No	Name	
1	Prof. H.A. Darshanee Ruwandeepika	Director, Centre for Quality Assurance, SUSL
2	Dr. G.S.N. Perera	Coordinator, Faculty Quality Assurance Cell, Faculty of Graduate Studies, SUSL
3	Dr. W.M.A.U.K.M. Wijesekara	Coordinator, Faculty Quality Assurance Cell, Faculty of Agricultural Sciences, SUSL
4	Dr. D.N.S. Wanniarachchi	Coordinator, Faculty Quality Assurance Cell, Faculty of Applied Sciences, SUSL
5	Dr. L.S. Lekamge	Coordinator, Faculty Quality Assurance Cell, Faculty of Computing, SUSL
6	Dr. M.D.E.K. Gunathilake	Coordinator, Faculty Quality Assurance Cell, Faculty of Geomatics, SUSL
7	Dr. Sampath Wahala	Coordinator, Faculty Quality Assurance Cell, Faculty of Management Studies, SUSL
8	Dr. P.D.V.M. Perera	Coordinator, Faculty Quality Assurance Cell, Faculty of Medicine, Faculty of Medicine, SUSL
9	Dr. Noel Dassanayake	Coordinator, Faculty Quality Assurance Cell, Faculty of Social Sciences & Languages, Faculty of Medicine, SUSL
10	Dr. P.K.G.S.S. Bandara	Coordinator, Faculty Quality Assurance Cell, Faculty of Technology
11	Mr. I.D.K.L. Fernando	Coordinator / Library Quality Assurance Cell
12	Prof. D.G. Dharmarathna	Coordinator / CODL Quality Assurance Cell

SUMMARY OF GOALS, OBJECTIVES AND STRATEGIES OF STRATEGIC MANAGEMENT PLAN (2024-2028) - SABARAGAMUWA UNIVERSITY OF SRI LANKA (SUSL)

OBJECTIVES	STRATEGY
GOAL 1: ACHIEVING EXCELLENCE IN TEACHING AND LEARNING TO PRODUCE COMPETENT AND EMPLOYABLE GRADUATES	
Objective 1.1:To constantly upgrade the quality and relevance of academic programs	1.1.1 Establishing periodic and systematic review of academic programs. 1.1.2 Follow guidelines to assure quality and relevance of academic programs. 1.1.3 Introducing new degrees and other study programs.
Objective 1.2: To use appropriate pedagogies and assessment for effective delivery of academic programs.	1.2.1: Enhance graduate attributes through effective teaching.
Objective 1.3: To establish an exceptional, intellectually inspirational and an inclusive learning environment that promotes graduate attributes	1.3.1: Promote active and collaborative learning techniques. 1.3.2: Enhance student counseling and mentoring 1.3.3: Strengthening career development
Objective 1.4: Upgrade physical environment and enhance social environment	1.4.1: Improve and expand sports and recreational facilities 1.4.2: Promote soft skills and social harmony among students
Objective 1.5: Promoting entrepreneurship and innovation culture	1.5.1: Establish / strengthen business incubation and mentorship 1.5.2: Strengthen entrepreneurship education

GOAL 2: ACHIEVING EXCELLENCE IN RESEARCH AND INNOVATION	
Objective 2.1: To strengthen research and innovation	2.1.1: Strengthen the mechanism to improve research and innovation. 2.1.2: Strengthen knowledge creation and commercialization 2.1.3: Develop research collaborations
Objective 2.2: To strengthen dissemination of knowledge	2.2.1: Strengthen procedures to promote publications.
Objective 2.3: To influence research and innovation to drive community development	2.3.1: Strengthen community engagement programs
GOAL 3: ACCOMPLISHING EFFICIENCY OF MANAGEMENT OF RESOURCES AND STRENGTHENING GOVERNANCE	
Objective 3.1: To develop physical resources and infrastructure facilities	3.1.1: Accelerate approved construction projects 3.1.2: Accelerate the physical and infrastructure development projects 3.1.3: Upgrade the existing physical resources
Objective 3.2: Strengthen the Human Resource to create a pool of competent staff	3.2.1: Effective Human Resource Planning and Development
Objective 3.3: To enhance an IT-based Integrated Human Resources Management System	3.3.1: To enhance an IT-based Integrated Human Resources Management System Strategy 3.3.2: Streamlining the performance appraisal and management 3.3.3: Managing leave and attendance 3.3.4: Efficiently managing discipline, conflict resolution and grievance handling 3.3.5: Hostel and staff Allocation and Management
Objective 3.4: Integrated Physical Resource Management System	3.4.1: Centralized Inventory Management 3.4.2: To develop a Physical Resource Allocation System 3.4.3: To strengthen IT services
GOAL 4: ENABLING A SUSTAINABLE UNIVERSITY	

Objective 4.1: To enhance the environmental impact of the university	4.1.1: Ensure environmental sustainability 4.1.2: Strengthen environmental education 4.1.3: Strengthen environmental research
Objective 4.2: To diversify and expand the university's revenue streams	4.2.1: Expansion of education services 4.2.2: Expansion of other services like consultancy, tourism, sports, and adventure programs, Ground, Auditorium 4.2.3: Income generation through production
Objective 4.3: Optimal utilization of resources and cost minimization	4.3.1: Encourage cost-minimizing mechanisms
GOAL 5: ENSURING GLOBAL RECOGNITION AND VISIBILITY	
Objective 5.1: Achieving recognition in Asia and the World.	5.1.1: Obtain memberships in international academic and professional institutions. 5.1.2: Strengthening internationalization 5.1.3: Establish international collaborations 5.1.4: Strengthening global visibility of SUSL